

## CCW EMPLOYEE SURVEY 2023

Headline Results

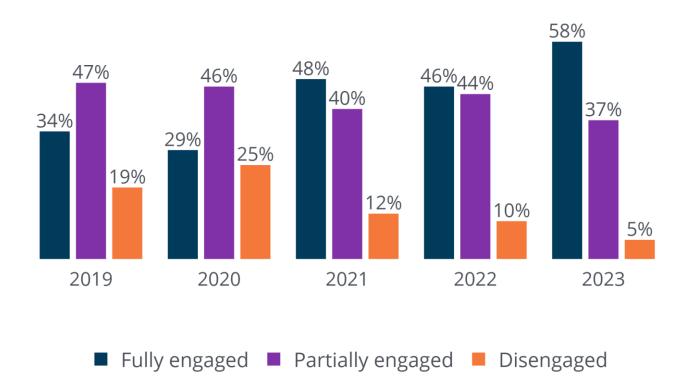
Prepared by Invisio Ltd.

The voice for water consumers Y corff sy'n rhoi llais i ddefnyddwyr dŵr

## **Employee Engagement**



## Engagement Metric #1



A **fully engaged** employee agrees with all 5 of the following statements:

•I would be glad to recommend CCW as a good place to work

- •I am proud to tell people who I work for
- •CCW inspires me to do my best work
- •CCW motivates me to help achieve its objectives
- •I feel a strong personal attachment to the work of CCW

"**Partially engaged**" agrees with some but not all of these statements. "**Disengaged**" agrees with none of these statements.

Note: respondents indicate agreement with statements on a 5-point scale from "Strongly disagree" to "Strongly agree"

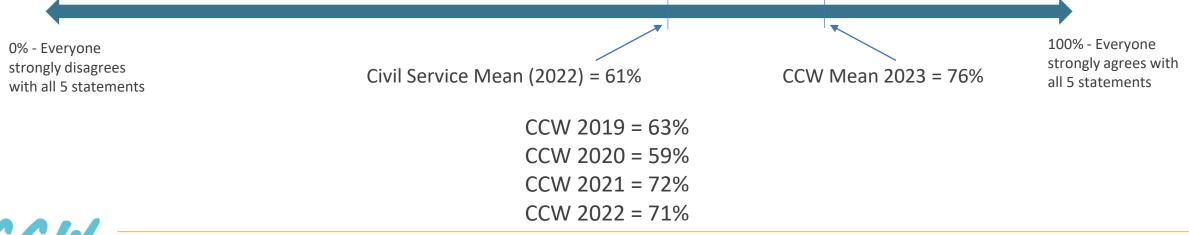




## Engagement Metric #2

Benchmarking Against the Civil Service People Survey Model of Engagement

- I am proud when I tell others I am part of [my organisation]
- I would recommend [my organisation] as a great place to work
- I feel a strong personal attachment to [my organisation]
- [My organisation] inspires me to do the best in my job
- [My organisation] motivates me to help it achieve its objectives





Note: respondents indicate agreement with statements on a 5-point scale from "Strongly disagree" to "Strongly agree"